

NOW
AVAILABLE!

eRequests with Genie® and Gentu®

Streamline your pathology requests.



eRequests is now available for Australian Clinical Labs users of Genie® and Gentu®. eRequests provides an efficient digital workflow to send, monitor and view your pathology requests digitally, at no additional cost to your practice.

1 Greater visibility over pathology requests

Save time on admin tasks, like following up on outstanding laboratory requests.

2 Increase accuracy

Reduce test interpretation and transcription errors.

3 Simple workflows

You will no longer need to print, scan or manually email diagnostic requests (the option to print is still available if required).

4 Better patient experience

Patients can present at one of our collection centres with only their eRequest SMS.

eRequests

Requested on	Tests	Status
24/01/2024 3 hours	Full blood count, HbA1c, Haemoglobin	Completed
24/01/2024 6 hours	Specific IgE Squid, Heparin monitoring unfractionated	Completed
23/01/2024 1 day	Liver/kidney Microsome Ab, Full blood count	Completed
23/01/2024 1 day	MCS fungal	Completed
23/01/2024 1 day	Liver/kidney Microsome Ab, Full blood count	Completed
22/01/2024 2 days	Erythrocyte sedimentation rate	Completed
21/01/2024 3 days	Full blood count, HbA1c, Haemoglobin	Completed
21/01/2024 3 days	Liver/kidney Microsome Ab, Full blood count	Completed
20/01/2024 4 days	MCS fungal	Completed
19/01/2024 5 days	Full blood count	Completed

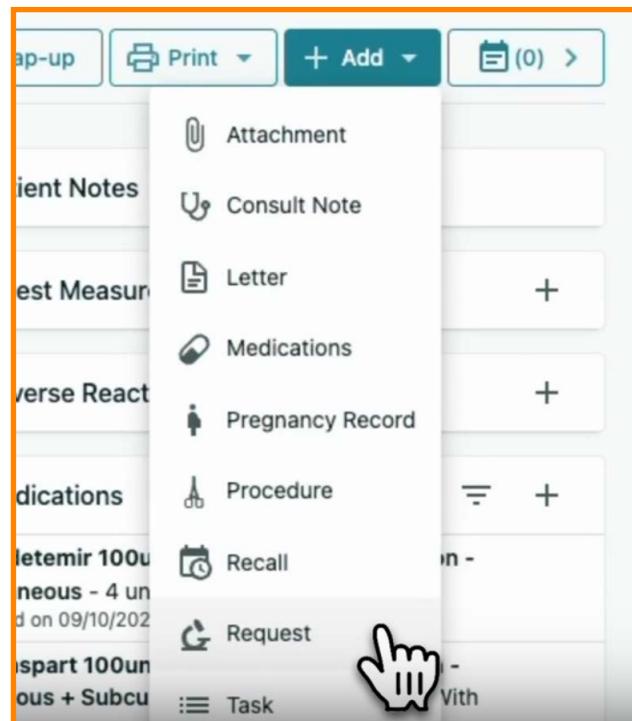
Get Started with eRequests

eRequests is free to use for Genie and Gentu users. Here's how to get started.

- ❑ **Gentu** eRequests is available in Gentu and ready to use. To get set up, follow the steps on activating and configuring via the Gentu Knowledgebase.
- ❑ **Genie**
 - v10.2.7 and above:** eRequests are built into the latest versions of Genie; no additional steps are needed.
 - v10.2.2 – v10.2.6:** Follow the steps on activating and configuring for eRequests via the Genie Knowledgebase.
 - Below v10.2.2:** You will need to upgrade to a newer version of Genie to start using eRequests.

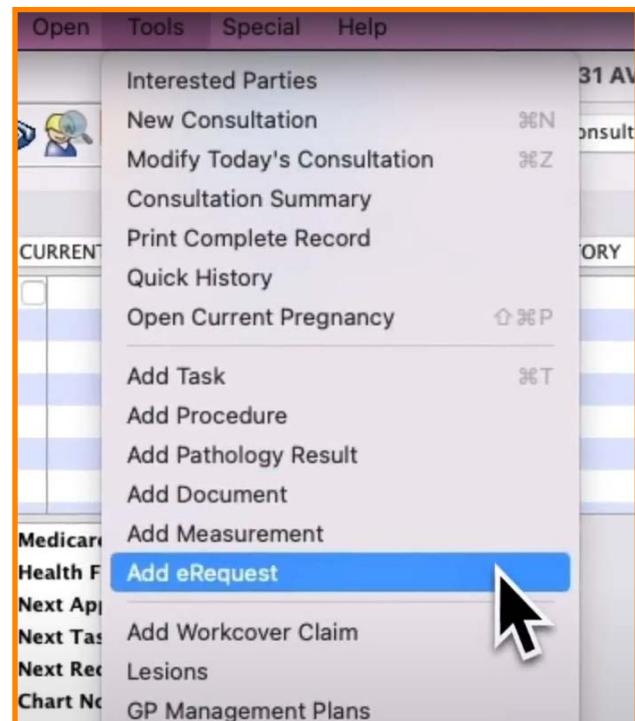
How to send eRequests

eRequests is simple to use with Genie and Gentu, and for most users, it will be ready and waiting for you to start using. Here's where to find it within the Genie and Gentu interfaces:



Simply click the 'Add' button and select the 'Request' option from the drop-down menu. Ensure you select 'Australian Clinical Labs' as the laboratory provider so you have access to the correct test menu.

For a full video demonstration of the new eRequests feature in Gentu, scan the QR code below:



Navigate to the 'Tools' menu at the top of the page and select 'Add eRequest' from the drop-down menu. Ensure you select 'Australian Clinical Labs' as the laboratory provider so you have access to the correct test menu.

For a full video demonstration of the new eRequests feature in Genie, scan the QR code below:

