

Order Consumables Online



As a partner of Clinical Labs, you can now order your pathology supplies online through eStores, your consumables shopping cart.

- Delivery direct to your clinic
- Easy to use shopping cart layout
- Order from a extensive list of pathology equipment
- Order your consumables anywhere, anytime
- Picked from your local Clinical Labs store
- Dedicated local stores support

USERNAME

PASSWORD



eStores: User Guide



1) Go to estores.clinicallabs.com.au

Please save URL to your bookmarks/favourites for easy access.

2) Login to eStores

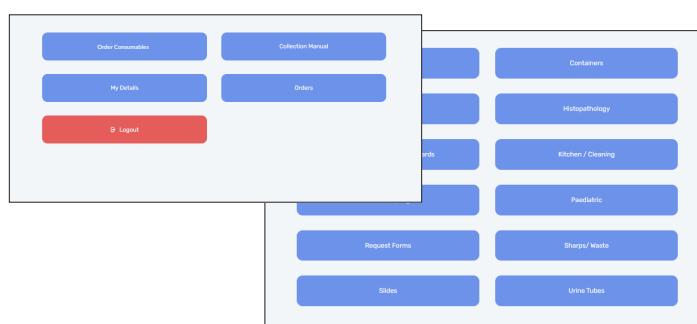
In your introductory email to eStores you will be provided your username and password. These can be used to login to stores online.

We encourage you to reset password.
Password reset will be sent to your email.

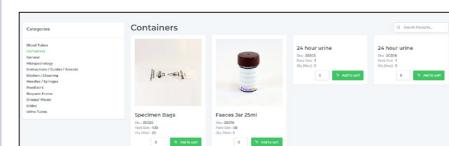


3) You are now logged into eStores

a) Select 'Order Consumables', then select your category.

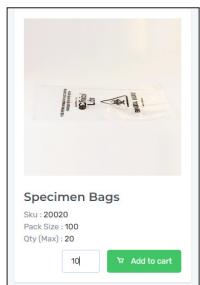


b) Find your product.



eStores: User Guide

c) Enter required quantity for item, click “add to order” and continue with order or view cart to complete order.



d) Once you have all the items you need, click the shopping cart in the top right of the screen to check out (must be done to complete order).

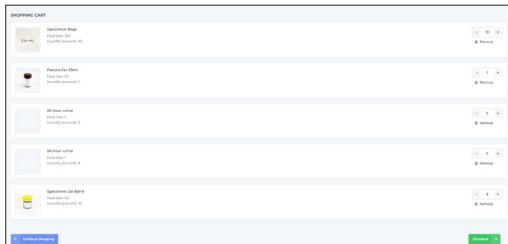


Please note:

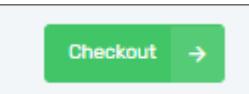
- * pack size is shown, and
- * 'Qty maximum' refers to the weekly maximum quantity which can be ordered for that product

4) Confirm order and shipping details

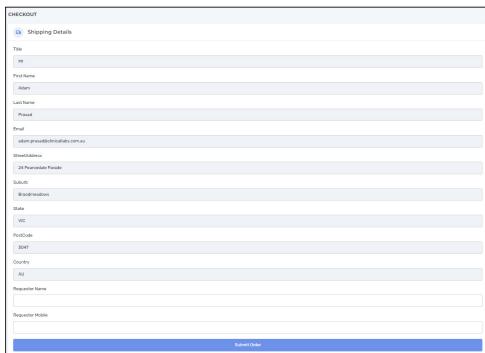
a) Check the order is correct



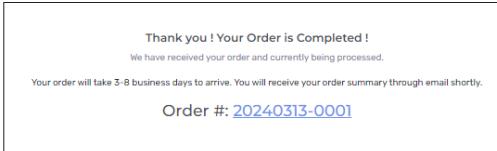
b) Click 'order' to proceed



c) Check delivery address and click confirm order (if incorrect address contact your Clinical Labs representative)



d) Order will be submitted to stores



5) You will receive a confirmation email

An email receipt of the order will be sent through to your email address.



6) Order will be dispatched from local stores department

Estimated delivery times:

- Metro sites: Delivery will take 4-6 business days.
- Regional sites: Delivery will take 6-8 business days.

