

# PATIENT INFORMATION

## Billing information for hospital and day procedure inpatients

Australian Clinical Labs is committed to minimising “out of pocket” expenses to hospital and day procedure inpatients. Clinical Labs has “no gap” agreements in place with most major health funds, however for those patients who belong to a fund where agreements are not in place, or when any part of the claim is not accepted by the fund, a pathology account will be issued.



### Non-participating funds

For patients who belong to one of the following funds, there may be an “out of pocket” charge for pathology tests.

- Australian Health Management (AHM)
- NIB & GU Health
- Westfund



### Fees

Clinical Labs’ fees are based on AMA recommended rates for pathology services. While there will be an ‘out of pocket’ cost for members of **non-participating funds**, Clinical Labs has set a ‘cap’ to help minimise this expense and the fees will not exceed the ‘cap’. This “gap” fee will not exceed \$600 for the whole hospital stay.



### Participating funds with “no gap” agreements

For patients who belong to one of the following funds, there will be NO “out of pocket” expenses for all pathology tests which attract a Medicare rebate. The fund will be billed directly and patients will not receive a pathology account.

- |                                   |  |                                |                                       |
|-----------------------------------|--|--------------------------------|---------------------------------------|
| • ACA Health Benefits Fund        | • Emergency Services Health                  | • Medibank Private             | • Health Fund Limited                 |
| • AIA Health Insurance            | • Frank Health Insurance                     | • Mildura District Health Fund | • Reserve Bank Health Society Limited |
| • Australian Unity Health Limited | • GMHBA                                      | • Navy Health Ltd              | • RT Health Fund                      |
| • Budget Direct                   | • HBF  | • Nurses and Midwives Health   | • Teachers Health Fund                |
| • BUPA                            | • HCF  | • Onemedifund                  | • TUH                                 |
| • CBHS Corporate Health           | • Health Care Insurance Limited              | • Peoplecare Health Insurance  | • The Doctors Health Fund             |
| • CBHS Health Fund Limited        | • Health Insurance Fund of Australia Limited | • Phoenix Health               | • Transport Health                    |
| • CUA Health Limited              | • Health Partners                            | • Police Health                | • UniHealth Insurance                 |
| • Defence Health                  | • Latrobe                                    | • Queensland Country           |                                       |

**NOTE:** Type of hospital cover and conditions governing waiting periods should be checked with the fund to ensure no “out of pocket” charges.



### Account enquiries

The Clinical Labs Accounts Department can be contacted for any queries in relation to fees or patient pathology accounts.

#### VIC NSW QLD SA NT ACT

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**Time:** Monday to Friday 9.00am to 5.00pm

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This information was correct as of October 2025. For most up-to-date information on our billing please visit <http://www.clinicallabs.com.au/billing-payments/billing-policy/>